

ENERGY ASSISTANCE PROGRAM

OPPD's Energy Assistance Program (EAP) provides important support for customers experiencing financial hardships and is managed in partnership with the Dollar Energy Fund and local community agencies.

- Up to \$500 per year in bill payment assistance
- Eligibility for residential customers with total household income at or below 200% of the Federal Poverty Level (FPL)
- Assistance tailored to those **experiencing emergencies**, such as medical crises, job loss, or other financial issues
- Must have a past due balance on their OPPD account



Apply online with a Local Community Partner Agency with the Dollar Energy Fund at www.hardshiptools.org/AgencyFinder.aspx or **Call 888-650-9132** which will provide an agency based on zip code or **Call 211** to apply for funding over the phone through United Way

CUSTOMER ASSISTANCE PROGRAM

OPPD's Customer Assistance Program (CAP) offers ongoing, monthly bill credits to help income-qualified customers manage their energy costs.

- \$40 a month bill credit for households up to 50% of Federal Poverty Level (FPL) or \$30 a month bill credit for households between 51% and 100% of Federal Poverty Level (FPL)
- **Must be current on your OPPD account** or have a pledge to make account current
- **Recertify eligibility annually or with any change in household size or income** must be reported within 10 business days



Apply online at www.iserve.nebraska.org or **Contact Local Community Partner Agency with the Dollar Energy Fund** or **Call 888-282-6816**

ENERGY EFFICIENCY ASSISTANCE PROGRAM

OPPD's Energy Efficiency Assistance Program (EEAP) helps you make efficient improvements to your home and connect you with knowledgeable professionals.

- Provide a **complimentary in-home energy assessment** to identify areas for energy-efficiency upgrades. We then determine which upgrades best qualify for **up to \$3,000 in improvements**, implemented by contractor partners like Habitat for Humanity of Omaha, United Way of the Midlands, Project Houseworks, Southeast Nebraska Community Action Partnership (SENCA), etc
- Eligibility for residential customers with total household income **below 200% Federal Poverty Level (FPL)** - see reverse
- **Renters of properties with eight or fewer units may apply** with written permission from their landlord/property owner



Apply online: Complete the online form found on OPPD.com/EEAP or **call a contractor partner** for the appropriate county

LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM

Low-Income Home Energy Assistance Program (LIHEAP) is a federal funded program administered by the Nebraska Department of Health and Human Services (DHHS) helps families afford the electricity needed to stay warm during the winter, cool in the summer and keep the lights on.

- LIHEAP can help with the following:
 - Heating Assistance
 - Cooling Assistance
 - Crisis Assistance
 - Window A/C Purchase Assistance
 - Weatherization Services
 - Furnace & A/C Repair or Replacement
- **Up to \$750** for Furnace and Central A/C Repair and Replacement Assistance. **Up to \$5,000** for Heating and Cooling Repair and Replacement Assistance through Nebraska Department of Water, Energy, and Environment
- Eligibility for residential customers with total household income at or below 150% Federal Poverty Level (FPL)



Apply online: Nebraska residents-**Online** at www.dhhs.ne.gov or **in-person** at DHHS office or **apply online** at www.iServeNebraska.gov or **call 1-800-383-4278**. Western Iowa residents- **Apply Online** at www.westcentralca.org or **call 721-211-2621**



DO YOU QUALIFY FOR ASSISTANCE?

Source: HHS.gov

Step 1: Household Size- Locate the row corresponding to how many people live in your home

Step 2: Annual Income- Locate the column to determine if you qualify for assistance

Step 3: Determine eligibility for assistance programs

ANNUAL INCOME

Household/ Family Size	50%	75%	100%	150%	200%	300%	400%
1	\$7,825.00	\$11,737.50	\$15,650.00	\$23,475.00	\$31,300.00	\$46,950.00	\$62,600.00
2	\$10,575.00	\$15,862.50	\$21,150.00	\$31,725.00	\$42,300.00	\$63,450.00	\$84,600.00
3	\$13,325.00	\$19,987.50	\$26,650.00	\$39,975.00	\$53,300.00	\$79,950.00	\$106,600.00
4	\$16,075.00	\$24,112.50	\$32,150.00	\$48,225.00	\$64,300.00	\$96,450.00	\$128,600.00
5	\$18,825.00	\$28,237.50	\$37,650.00	\$56,475.00	\$75,300.00	\$112,950.00	\$150,600.00
6	\$21,575.00	\$32,362.50	\$43,150.00	\$64,725.00	\$86,300.00	\$129,450.00	\$172,600.00
7	\$24,325.00	\$36,487.50	\$48,650.00	\$72,975.00	\$97,300.00	\$145,950.00	\$194,600.00
8	\$27,075.00	\$40,612.50	\$54,150.00	\$81,225.00	\$108,300.00	\$162,450.00	\$216,600.00
9	\$29,825.00	\$44,737.50	\$59,650.00	\$89,475.00	\$119,300.00	\$178,950.00	\$238,600.00
10	\$32,575.00	\$48,862.50	\$65,150.00	\$97,725.00	\$130,300.00	\$195,450.00	\$260,600.00
11	\$35,325.00	\$52,987.50	\$70,650.00	\$105,975.00	\$141,300.00	\$211,950.00	\$282,600.00
12	\$38,075.00	\$57,112.50	\$76,150.00	\$114,225.00	\$152,300.00	\$228,450.00	\$304,600.00
13	\$40,825.00	\$61,237.50	\$81,650.00	\$122,475.00	\$163,300.00	\$244,950.00	\$326,600.00
14	\$43,575.00	\$65,362.50	\$87,150.00	\$130,725.00	\$174,300.00	\$261,450.00	\$348,600.00

CAP

At or Below 100% FPL

LIHEAP

At or Below
150% FPL

EAP

At or Below
200% FPL

EEAP

Below 200%
FPL

To calculate your information, scan the QR
Code or go to
www.PovertyLevelCalculator.com/Nebraska



For more information, you can contact OPPD's
assistance specialists by calling 402-536-4131
or emailing customerservice@oppd.com

